

## Guarantee

Our ergonomic workplace anti-fatigue matting are followed up by a 2 to 5 years guarantee in normal usage depending on types, materials, foot traffic and usage areas. Please contact Stonehill for specific guarantee or request a free on-site survey by Stonehill.

Stonehill hereby guarantees that our ergonomic workplace anti-fatigue mats are made of ergonomic elastic compounds and are free of faults and defects under normal 2 to 5 years usage in a dry and clean environment. Ask for our technical specifications and free testing samples.

We consider normal usage of our ergonomic mats, when workers stand and/or walk on our ergonomic mats with regular footwear in an environment under 25 C and a humidity below 70%. Further we consider normal usage and related lifespan of our ergonomic mats to be based on 1 daily working shift and a working week of 5 days with foot traffic of an average 1 worker per 5 m<sup>2</sup> mat area covered. Tolerances and variations in size, hardness, density, color may occur and vary from batch and production process.

Our guarantee only covers replacement or repairing of the defect matting product. Also - our guarantee only covers the functionality and ergonomic effects of the product (here the elasticity – the ability of our materials PU, rubber, vinyl materials to stay elastic after compressing).

Our guarantee does not cover normal wearing and tearing of foams, all surfaces or bevels due to normal usage, abrasion or pulling of mats. Our guarantee does not cover glued seams, bevels, joints, delamination etc. Also, our guarantee only covers ergonomic mats installed or inspected by our own workforce on site. Our guarantee does not cover any of our mats if mats are fixed, glued, stucked, framed, taped to the flooring nor long mat rolls, which have been pulled along the floor during installation or during cleaning.

We accept no direct or indirect costs involved in any claim. Stonehill shall not be liable for any special, incidental or consequential damages arising from usage of our matting products including lost profits, goodwill or lost business.

Therefore, we accept no claims from mats used for rental purposes, damaging caused by oils, chemicals, fluids nor pulling or pushing of mats.

We accept no claims of mats used in wet or dirty environments or mats in contact with transportation wagons, pallets, spikes, stool legs, debris, castors nor unloading on mats of heavy or sharp materials.

We accept no claims of mats installed with underside adhesive or on dirty, sticky floors on site. Also, mating cut, sliced, glued or modified on site will void the guarantee at any point. The mats must be placed in service on a clean, dry and even floor without debris and dirt. Flooring on site must be cleaned and dried before installation, and dirt and debris between flooring and mat underside void the guarantee at any point too.

Our mats require frequent cleaning on surfaces (2 to 5 times per week depending on foot traffic and pollution in usage areas) and also on the flooring under mats must be clean at any time too, to maintain any guarantee.

Stonehill reserves the right to inspect any claim or on request receive photos of the defects involved of the non-conforming mats before repairing, replacing, or reimbursing the buyer.

The guarantee is valid from the day of shipping. Please contact and consult Stonehill to select the correct mat for your environment and request an on-site survey and installation.